

## Client Questionnaire

Thank you for your decision to use Val-U-Vet for your pet's veterinary care. We'd like to know what you think in order to improve our services and better serve you.

Please take a moment to complete the following:

1. What were your reason(s) you decided to use Val-U-Vet for your pet(s) veterinary care:

The cost of the initial exam was cheaper than another Vet I used for my 2 year old cat - Snickers.

2. What I liked most about the Receptionist/Doctor/Veterinary Technician at Val-U-Vet are:

The receptionist was very pleasant + understanding that I was 10 minutes late for my appointment. The tech was great with both my cats. The doctor was honest - told me I did need an antibiotic that another Vet told me I needed.

3. What I liked least about the Receptionist/Doctor/Veterinary Technician at Val-U-Vet were:

There was nothing I could say bad about the Deland, Val-U-Vet. They treated me + my pets great!

4. Any other comments or suggestions:

I will use + recommend the Deland Val-U-Vet for the life of my pets. I am very glad I changed Vets!

Permission is granted to use the above comments.

Signed Sandra L. Berry

Date: 8/8/2011

Name (printed) Sandra L. Berry