

Client Questionnaire

ORMOND

Thank you for your decision to use Val-U-Vet for your pet's veterinary care. We'd like to know what you think in order to improve our services and better serve you.

Please take a moment to complete the following:

1. What were your reason(s) you decided to use Val-U-Vet for your pet(s) veterinary care:

Primarily Costs. I have 8 cats. Val-U-Vet respects you up front with an explanation of Costs, options and recommendations. Other Vets in this area just "put it on the bill".

2. What I liked most about the Receptionist/Doctor/Veterinary Technician at Val-U-Vet are:

Everyone that I interacted with in the office displayed professionalism and concern. All demonstrated a genuine compassion for Malik.

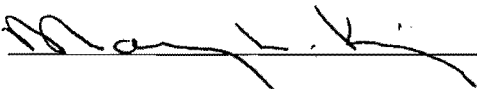
3. What I liked least about the Receptionist/Doctor/Veterinary Technician at Val-U-Vet were:

Too far from my house! But worth it!

4. Any other comments or suggestions:

I appreciated Dr. Nelson's expertise and approach in this very "delicate" matter. My attached letter will comment in detail my gratitude to Dr. Nelson and most of all - Monica.
Permission is granted to use the above comments.

Signed



Date:

May 16, 2011

Name (printed)

Mary L. King

 **Val-U-Vet**
"WE LOVE'M LIKE OUR OWN"